

Bluechip Infotech Pty Ltd

Repair Notice

Please be advised that as of the July 1st, 2011 we are required under Australian Consumer Law to provide you with the following information prior to accepting your product for repair.

1. Loss of Stored Data

The repair of goods capable of retaining ***user-generated data*** may result in the loss of data stored on those goods.

In this notice, "***user-generated data***" means any data stored on goods including customised programming and data stored on computers, notebooks, monitors, tablets and mobile phones.

2. Use of Refurbished Parts

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

As part of our normal repair process, we will restore all products to their factory default settings, and this will result in the loss of all persona data and configurations.

For more details on the repair notice, please visit the ACCC website at:
<http://www.accc.gov.au/content/index.phtml/itemId/996739>

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Brisbane Office
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Perth Office
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